

AHLA's Position on the Use of Hotels as Detention Centers

Hotels are in the hospitality business. They are not intended or equipped to detain people or serve as detention centers. Hotel employees are trained to welcome and assist guests, not to oversee or enforce detention activities. As always, we encourage hotelier vigilance in identifying suspicious or unusual booking tactics that may disguise the true purpose of a reservation.

AHLA opposes the use of hotels as detention centers. There are occasions when hoteliers work with state and federal authorities. However, no such arrangement should include hotels being used to physically detain people. AHLA strongly urges members to reject business that would use a hotel in this way.

Hotel staff are well-trained to spot and report suspicious or unusual activity. If hotel staff encounter any of these RED FLAGS, they should immediately contact their supervisor or the hotel owner/operator.

- Multiple rooms booked under one name or entity for unusual stay periods, particularly repeat bookings over a period of several weeks
- One individual asking to check-in multiple rooms and requesting all keys
- Guest arrival and departure during off-hours
- Minors who appear unaccompanied or without family
- Multi-day stays where guests do not appear to leave their rooms or the property

AHLA urges member companies and properties to remain vigilant and pay close attention to unusual or suspicious activities.